CIF International will celebrate its 50th anniversary from August 27- 29th, 2010 in Hamburg, Germany where CIF was founded in 1960.
Hello Everyone!
On behalf of the Executive Committee (EC), I would like to make sure the communication line is alive and kicking through this wonderful tool: ‘The CIF World News’, so well-edited by Maria Christopoulou! We hope this magazine can contribute to keeping everyone informed and feeling more part of CIF International.

In October 2009 we sent out a general plan for CIF International and we now like to have a brief look along with you and see how we are progressing:

1. Continue to progress significantly in the strategic planning process, having as a priority the staff person issue: Well, this paramount issue is in construction and we hope to send out something concrete on the job description and possibly a plan to operationalize it before the next board of directors (BD) meeting, so Branches can come prepared to vote on the matter and try to move on.

2. Complete the tasks decided on at the last BD meeting in Kiljava (e.g., to revise forms such as the Annual Activity Report and others. Explore the Nobel Prize issue, ethics group, Web site group, etc.) that will be all specified soon to the interested people in the various committees along with the minutes of that meeting, monitoring the progress of each working group during the year: Both the AAR (Annual Activity Report) and the FER (Final Evaluation Report) have been revised by Edna Bar On and are operational. All of the working groups have been activated and are surely at work. The Nobel Prize project has been suspended for the moment for organizational problems. Regarding these working groups, we will submit to the Board a proposal for a more functional and clear way to operate, to be discussed at Branch levels before the actual BD meeting in August.

3. Continue to improve the organizational structure, work on fundraising, propose innovative activities and enhance the communication system, encouraging everyone to bring up suggestions and ideas for discussion: Part of the improvement on the organizational structure is relative to the working groups stated above. For fund-raising strategies our new treasurer, Maria Hierlinger-Gudat, is hard at work and surely will present something worthwhile to discuss and vote on in August. Thanks to our Webmaster, Leo Heikkilä, the CIF International Web site has been upgraded in looks and function. One innovative project initiated with CIP USA is the Short-term Law Program 2010 in Columbus, Ohio that with everyone’s cooperation could open CIF to new horizons.

4. Regarding communication, start using e-forum with those Branches that are already in the system and strongly encourage the others to join. Wouldn’t it be nice if by the next BD in Germany e-forum could be the way to communicate all across CIF? The Branches who have not activated this valuable tool will be contacted very soon in order to concretely pursue such an ambitious goal: Time and technology for many of us are a problem, but we should not give up on this wonderful tool that we have begun to use: e-forum, it does take a bit to get used to it, but it is truly an asset yet to be discovered in all of its potential.

5. Work on the archive issue, in order to have clear and functional records to consult, preserving our History as well: Lollie Bailey, our new secretary, is dedicating a lot of her time on this project and we hope to have something concrete on the issue by August. Each individual contribution and participation is essential to keep going and progressing on these and more goals that all of us together will decide to pursue.

A special thought then goes to CIF Austria and CIF Cameroon who have respectively celebrated their 30th and 10th anniversaries CIF history in the making. This leads us to August 27-29, 2010, an appointment not to miss in Hamburg, Germany to appreciate where we come from, to realize where we are, and to dream where we want to go in the next 50 years! See you there for all the rest!

For the CIF International Executive Committee
Mimmo Merola
President CIF International
CIF International will celebrate its 50th anniversary from **August 27 - 29th, 2010** in Hamburg, Germany where CIF was founded in 1960.

On this occasion our hosts, CIF Germany, invite all CIF members and interested professionals for a symposium with the title: **50 Years of Intercultural Social Work**. You will meet social workers from all over the world to share professional competences of intercultural social work.

The registration is possible now. Please check also our Web site for information and the updated program and registration form: www.cif-germany.de. Please send the completed form by e-mail to symposium@cif-germany.de or send it via fax to 0049-8141-38907.

The symposium will be in Hamburg over the weekend from **Friday 27th to Sunday 29th of August, 2010** with the opportunity to extend a three-day post tour trip to Berlin. The post tour will end in Hamburg.

**Program:**
- **Friday:** Arrivals, opening and welcome; Presentation of the research work on CIF International; Dinner at the site.
- **Saturday:** Reception in the City Hall; Guided city tour with different aspects of 50 years intercultural social work in Hamburg; Evening in a special place with dinner and the common Birthday Party with your ideas.
- **Sunday:** Boat trip trough the harbour with evaluation and summary of the symposium; Farewell. End of the symposium and start of the post tour to Berlin at 2:00 p.m.

Costs: €280,00 per person Friday to Sunday; day tickets €50 per day without accommodation.

(Extra costs if you are planning to arrive earlier or stay longer in the hotel. Please ask with your registration to get the prices for extra nights.)

**Dates:**
- The EC Meeting is August 23rd - 24th
- The BD Meeting is August 25th - 27th

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**Welcome to HAMBURG 2010.**

**We will love to celebrate our common birthday with many of you!**

Yours

Ilse Hoffmann
President CIF-Germany

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**Cameroon**

new CIF club
CIF provides professional human services development and training through intercultural exchange. The goal of CIF is to promote international understanding and world peace through training and exchange of experience for professionals in human services. CIF Aotearoa/New Zealand invites social workers and professionals working in the human services to participate in our 2010 Programme:

**9th October to 6th November 2010 (4 weeks)**

**WHAT THE NEW ZEALAND PROGRAMME WILL INCLUDE:**

- **Pôwhiri/Formal welcome:** The powhiri is to formally welcome guests into the environment and to acknowledge the spirits of their ancestors which they bring with them. This joins the guests both physically and spiritually with the tangata whenua (people of the land) and allows for the sharing of knowledge to take place
- **Orientation:** 2-3 days of lectures about New Zealand and social work practice, including topics such as:
  - Māori models of practice
  - Innovative practice
  - Social policy
  - Treaty of Waitangi and bicultural practice
  - Health issues
  - New Zealand History
  - Rural Social Work
  - New Zealand Society

Please note this is an indication of topics only, as programme has yet to be finalised.
- **Visits to agencies:** Aotearoa/New Zealand has a broad range of social service agencies. Visits will be organised according to the interests of participants as outlined in the application form. There will be a mixture of generic visits for all participants, along with individually arranged visits.
- **Poroporaki/Farewell, closing, and evaluation**

**COST OF PROGRAMME:** $500.00 NZ. Participants are responsible for travel costs to Auckland NZ; any costs associated with visas; any personal travel before, after, or during the programme; personal costs during the programme; any health costs (it is strongly recommended that participants have health insurance). Please note, the fee of $500 is not negotiable and CIF NZ is unable to offer any subsidies.

**SUPPORT PROVIDED:** All meals and accommodation during the programme. Participants will in the main be accommodated with host families (at least two different families). Internal travel as part of the programme will be provided.

**DETAILS:**

- The 2010 Programme will begin and end in Auckland. Participants may be sent to another part of the country for 1-2 weeks of the programme for individual agency visits and the opportunity to experience life in another area.
- The programme will be in English and participants are expected to have a reasonable command of the language
- 4-6 applicants will be considered for the programme. Closing date for applications is 31 March 2010 (consideration may be given to late applications if numbers allow). Application forms and more details about exchanges can be found on the CIF International website [www.cifinternational.com](http://www.cifinternational.com).

For further information or any questions please don’t hesitate to contact us on [cifanz@yahoo.co.nz](mailto:cifanz@yahoo.co.nz). Our website is [www.cif.org.nz](http://www.cif.org.nz) (currently being updated).

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2008 participants (from Sweden, Austria, and Greece) at Huka Falls, Taupo, NZ
CIF Cameroon Celebrated 10th Anniversary (1999-Nov 21, 2009)

Recent registered members of our inter-generational CIF Cameroon group.

Three of the surviving foundation and executive members, left to right Albert Kalle (national branch president), Mrs. Carolin Esim Effiong (treasurer) and Dr. Nzume Gilbert (secretary general).

Exhibition of CIF Cameroon national and international activities.

Interview with press.

CIF Cameroon president delivering his 10th Anniversary address.
Nine years ago, I had a wonderful experience in my life that will last for the rest of my life! That opportunity was to experience the CIF side of life, and ever since my involvement in CIF matters has provided me always with wonderful experiences.

In 2001, after a lot of difficulties and agonizing moments, I finally got the nod from the Danish embassy in Ghana to join the Cif Sweden program for 2001.

Even though I arrived a bit late, I found myself in regular company of six beautiful ladies selected across continents. The program was a real experience considering where I was coming from, and Sweden was such a wonderful country that many a young person coming to Sweden from my destination would love to remain there well after the program.

This is more so when one considers the difficulties one has to endure in order to obtain visa for travel abroad from Africa and the unfavorable economic situation back home. It is partly for this reason that most applicants from Africa and elsewhere remain in their program countries well after the program. I have been reliably informed that some participants have refused to return home after the program. Some abandoned the program midway and left their hosts in a bad situation. Others too had their baggage arrive but failed to attend the program while others just refuse to return home after the program.

No matter the mode that it takes, such practice should not be countenanced at all. It makes it difficult for others to be selected for placement on the program. CIF, I have been made to understand, is not a tool which after use is thrown away and later picked up only when the need arises.

On the eve of my departure from Sweden in June 2001, I met a few people in Stockholm who were ready to host me so I could prolong my stay in Sweden and eke out a living. Already, I was missing the food and the socialization back home. I had just started my family and my kids and wife were anxiously waiting for me to bring them news from abroad. I also had a university education and I felt I cannot remain in Sweden only to be involved in menial jobs. That apart, I would deny my children that fatherly affection and my wife may suffer in my absence. With all these considerations in addition to the hostile weather conditions, I felt the urgent need to return home.

Really it was not easy leaving all the good things in Europe and heading for home, but I decided to brave the odds. The short of it all is that, I landed a good job at home two years later and started to study towards a law degree. In October 2009, I was called to the Ghana Bar and today I practice both as a solicitor and barrister back home. Ironically, I received the news of my call to the Ghana Bar in Sweden where only a few years back some friends tried in vain to convince me to remain. I really feel happy about my modest achievements and I believe it would be prudent to share such experience which would be applicant to future CIF programs.

Because I returned home after the program, I have been in close contact with some of the people I met while on the program. My host families still relate to me and I constantly hear from my program organizers. It is therefore my wish to encourage all participants to endeavor, went back home after the program, for the opportunity to realize their full potential in their own background.

I have also had the opportunity of hosting some members of CIF Sweden in my home country. Ms. Anne Robertson from Scotland was at that time in Ghana to share in the celebrations of my call to the Ghana Bar.

Finally, I would like to use this medium to express my heartfelt gratitude to you all for your support, kindness, and words of encouragement.
CIF Germany Promotes Exchange Programs

We created a new flyer from CIF Germany and a bookmark to advertise CIF Germany at a Social Work Fair. The Fair “Con Social” takes place once a year in southern Germany and is the biggest social work fair in Germany.

Our aim: To reach younger people and make CIF more visible in the scene of social work activities. We decided to rent a booth. With the help of members we could be there for two days. The booth was decorated with the world map, posters with the same design as the flyer, flags, a video show and gave away sweets.

To have something to “hand over” as a memory and extra we distributed some articles: the new flyer, a bookmark with the same design, sweets and the program flyer with the 2010 Exchange Program (EP) data. A box was out so people could leave their business card or fill in a sheet with their data to be re-contacted by us.

A world map showed the EP countries as well as the branches. It was surprising for us that a lot of the young social workers had a high interest to go to an African country for EP experiences. So maybe this is something to support our African CIF branches.

More than other booths ours was visited by young people looking for new experiences. We also made contact with teachers from different schools of social work in order to think how their masters program could join in with the CIF programs. The best on the second day was when we tried to distribute the flyer to people passing and they said: “We already have it!” and smiled or came back and took more for friends back home and for the schools.

We had a lot of good conversations and immediately got three applications for the CIF programs 2010. Two participants are accepted and we are looking forward to send more to your programs.

The experience at the fair was something encouraging for us and could be a good chance for all of us to reach more young social workers. The interest to go to an Exchange Program is immense and we should all look how we can do this in our countries.

Our aim:
To reach younger people and make CIF more visible in the scene of social work activities.

Ilse Hoffmann
President CIF-Germany
CIF Hellas Programme: An Unforgettable Experience

In May 2009, Toula (Finland), Sergej (Russia), Natty (India), Bahar (Turkey) and me, Katerina (Germany) took part in the CIF-Hellas Programme.

The CIF Hellas programme touched our mind, body (we put on some weight, because of the wonderful food) and soul. It was full of impressions, dialogues, information, exchange, cultural, professional and personal learning. We experienced the value of friendship and appreciated the effort of daily coordination and organisation of such a programme in a city like Athens.

The programme caused a lot of feelings: happiness, joy, laughter, fun, awareness, understanding, sadness, anger, frustration, powerlessness, exhaustion, home-sickness. We had to handle language-problems, tired bodies, confused minds and miscommunication. We experienced and felt enlightened moments, enthusiasm, gratitude, strange feelings, regression, light cultural shocks, strong group feelings, sympathy, empathy. In short: we learned so much, we won so many feelings, experiences of all colours, like a rainbow in the sky!

We deeply enjoyed the programme because of the contact we had with so many persons, the conversations we had, the good food, the dedication of the CIF Hellas members, most of all Catherine Psarouli, always there, coordinating the nearly impossible.

In a period of just one month we built strong friendships, got a very broad and deep insight into different social target groups, social problems, Greek infrastructure, law, administration, Greek reality, Athenian way of life, Greek mentality and culture.

It was so joyous to visit different sights and learn more about Greek and Athenian culture. We made various wonderful trips with the group or with the host families to the Acropolis, Loutraki, Plaka, Sounion, Lavrio, Rafina, Catherine’s home, Athens cultural and night life and more.

Placements and Social work dimension

In the first week we had an orientation and welcoming day to get to know each other, meet colleagues from Athens, the CIF members and to learn more about CIF in general and CIF Hellas in particular. In the following days we visited various offices, institutions and organisations and got a better understanding of the social work structure and services in Greece.

We visited the Social Worker’s Association Greece (SKLE) where we heard a speech by Professor Kokknaki about social work education in Greece and the experiences from social work and activism.

Mrs. Ninetta Zoi presented the emergence of the Greek Welfare State and its development. She provided us with the theoretical aspects of Greek Welfare system and policy, and placed it into the European context. We learned and later witnessed that the Greek welfare model is characterized by serious imbalances, inequities and inefficiencies. Greece is facing the challenges of major demographic and other structural and economic changes, including the evolution of the new era of migration phenomenon. The Greek social welfare state is struggling to adjust and develop services in order to meet the evolving differentiated actual social needs. Poverty is the biggest challenge for the Greek welfare state. The wave of deindustrialization creates massive unemployment in many regions. The Greek welfare system is very much based on the premise that the family, the church and the local community will and should take care of each other.

Later the president of SKLE, Mrs. Chalavatza, gave us an overview about history, aims, targets and achievements of SKLE. We appreciated the struggle of SKLE for further recognition and development of the social work profession in Greece.

In the following days we visited the Direction of Social Welfare Nomarchias Athens, the Juvenile Probation Department in Athens and in Corinthos, EKKA (National Center for Social Solidarity) and the Aeginitio Psychiatric Hospital just to name a few.

During the second, third and fourth weeks, according to our professional interests we were placed in different NGOs, services or institutions.

Most of us got a good understanding of the issues of refugees and the problems they face. The organisations concentrated on different aspects and approaches, e.g. job-finding, health-matters, legal matters, advocacy, therapeutic intervention. We got an idea of Greek laws concerning refugees and immigrants and the involved services. We met people from all over the world trapped in the world of hell like no housing, no food, no employment, health problems, family issues, losses, violence, abuse, addiction, prostitution and financial problems.

It was very touching to see the reality of immigrants, refugees, gypsies, elderly...
people, ill or handicapped children, abandoned and abused children. And we learned that the reality of people, of groups, of phenomena is much more complex and complicated than we originally thought, e.g., Greek gypsies ‘travel and migrate’ around Europe, most of them staying in Greece and dreaming of a house on their own and feeling themselves superior in comparison to gypsies from other Balkan countries. 

We got to know the working experiences and sorrows of Greek social workers, the histories of their cases. We met the pioneers of Greek social work like Mrs. Kokkinanaki (professor at the school of social work) and Mrs. Brissimi (Hellenic Refugee Council). We met other members of CIF Hellas, all experienced and committed women (age 50, 60 and above...) and the younger generation like Maria, Pantelis, Chara, Katerina...hopefully continuing the CIF Hellas mission. 

It has been very impressive to see what one single human being can achieve. There are some very charismatic personalities in Athens who decided to do something about the social problems and they founded organisations on their own. 

Mirto Lemou (Center for Gypsy Children and their Families), Mr. Giannopoulos (founder of an organisation for the support of abused, abandoned and disappeared children and adolescents, “Chamogelo tou paidiou” (child’s smile), where I had the chance to visit. Most impressing was my visit at the Greek Reference Center for Disappeared Children and the experiences I heard from the social workers there. Their appreciation and analysis of the very complex problem of transnational parental child abduction particularly helped me to re-evaluate and reconsider the study plans I had made regarding to issue.

Social work and social system in Greece

When family is not functioning in a country like Greece the effects are very drastic. The Mediterranean model is still weak and individuals are mainly dependent on the support of families. When violence, unemployment, illness, abuse, addiction occurs this can mean the personal and financial ruin for the individuals and the family involved. It is good that there are at least some places for children and adolescents like the residences of the organisation “Hamogelo tou paidiou”, or places for therapy and treatment like the programme where Mrs. Nota works for alcohol addicts. Greece has not yet brought into full consciousness the social problems it faces and the social changes it undergoes.

Social problems, such as uncontrolled migration, trafficking, refugees one can see them on the streets and these problems have a face in Athens. Athens and Greece in general became a melting pot, a kaleidoscope of European and global social problems. 

But as we accept and understand the interconnectedness of systems and problems, we have to take over responsibility on a broader level. Of course, as the social systems in Europe are not based on the same model and with regard to the differences in culture, history, traditions and the specific structures and historic developments of national administrations, it is not an easy task to accomplish.

Mrs. Ninetta Zoi, former CIF Hellas president, told us, “You can also learn from the difficult or bad sides of our country.” Some of the problems I observed that affect the quality and the success of social work in Greece in a negative way are as follows:

- Lack of collecting statistics (e.g., no national statistic about abused children in Greece)
- Lack of applying laws
- Taking over concepts and laws from countries like Germany, UK, USA, without considering the own culture, mentality and system
- Lack of staff and staff training
- Lack of social services
- Lack of laws that take new social problems into account
- Difficulties in effective cooperation between public administration and NGOs
- Attitude problems of staff in public administration services and police
- Increasing number of migrants and uncontrolled migration waves
- Lacking social policy harmonization within the European Union
- Lack of harmonized immigration policy
- Poor financial support for vulnerable groups
- Lack of transparency about social welfare system
- Police have a lot of duties and responsibilities (e.g., conducting the procedure for legal acceptance of refugees)
- Weak and corrupt health system
- Lack of foster care families
- Lack of municipal services and places for delinquent adolescents
- Lack of supervision and burn-out prevention
- Difficulties in applying social work methods like group work because of different mentality and the lack of trust in new methods

Of course many of the problems were well known by our group and also exist in other/our countries.

The programme caused a lot of feelings: happiness, joy, laughter, fun, awareness, understanding, sadness, anger, frustration, powerlessness, exhaustion, home-sickness.

Everyday life during the programme

We learned to move freely and independently through Athens, getting familiar with the Athens bus, metro and train system. We went to many different districts of Athens and the broader area around Athens. 

We often went for coffee, discussing, getting to know each other better, singing songs from our countries, exchanging photos, opinions, celebrating birthdays together...taking a rest from each other, and appreciating our plurality. Now we have new friends in Mumbai, St. Petersburg, Helsinki, Ankara, Cologne, Athens and Korinthos. 

But still there has not been enough time to talk, to come together, to learn more from each other, because sometimes our energy was drained from the tough programme, the far distances and the rhythm of Athens. Toula, Bahar and I were living close to each other and...
managed to meet nearly on a daily basis exchanging our experiences and impressions. But all those remarkable impressions found no expression on an equal level. We would have appreciated more “reflection-meetings” within the entire group and the CIF Hellas members in order to discuss our questions and observations. It seemed to me that this full programme, the hurrying through the agenda reflected the “zeitgeist” we live in: Always hurrying, not having enough time for sitting still, for reflecting, for connecting in a community to “digest” and transform all these challenges. Social work sometimes reminded me of a super-turbo-social fire-brigade.

Participants and outlook
As we were five participants from India, Turkey, Russia, Finland and Germany, this brought into focus also a non-European perspective. We learned how deeply we are all connected with each other and shared the connections between us what separates us, what unifies us. We learned more about each others’ countries and social work, our everyday lives, our work, our personal histories. Invisible bonds appeared on the surface. We had more in common than we expected and a lot to discuss. It made us understand, that as human beings we are all connected.

From time to time we experienced that a lot of anger arises about the ignorance, arrogance, the vicious circle of the system, corruption, greed, laziness and stupidity in our societies. To transform this anger or sometimes helplessness into action, into positive energy and to proceed with wisdom, courage and empathy is a very big challenge.

We as social workers should be very kind to ourselves. We are exposed to dark forces like violence, illnesses, poverty, fears, etc., influences that can pollute our mind, body and soul. Therefore, we should always save our masks first in order to support, assist and help others. Working in this field requires a lot of strength, commitment, effort, power, patience, courage, love, support by family and friends, resources and the strong belief in human rights. We could really sense that in Athens social work in many places can be described as a human-rights profession. The right of a child to grow up in a mentally, psychologically and physically secure environment, the right for everyone for food, housing, access to health facilities and employment in order to be able to survive on your own. One could sense the old spirit of social work, that reminded me of Jane Addams and her struggles in Chicago, USA over 100 years ago to face and do something about difficult social problems, to gather statistic and academic expertise, to transform system and society, to struggle, to reunite, to encourage each other and to exchange ideas, experiences and thoughts.

We thank CIF Hellas for feeling the spirit of solidarity, not giving up to speak out loud against injustice and social inequality and inhuman conditions. We also realized that building bridges, having a real dialogue requires a lot of trust, good knowledge of languages, deep understanding, tolerance, patience and an open mind. We decided to stay in contact also on a professional level and organize a Greek seminar for social workers about the issue "burn out prevention."

Thank you, members of CIF and CIF Hellas for this unforgettable experience.

Book on CIP Experience
written by Shingo Kajimura, Japan

Thank you letter by our president, Mimmo Merola
Dear Mr. Shingo Kajimura,
I have just recently received your book and I would like compliment you on the initiative. It is truly a commendable endeavour.
I thank you for the complimentary copy, but most of all for writing about your CIP experience and including CIF. I firmly believe that our Organization can only benefit from such concrete and tangible projects that do in fact inform a wider share of the public of our mission.
I will personally make sure that the rest of the Community of CIF International learns about your book, as an asset to our quest, at the next Board of Directors Meeting in Hamburg this August, where I hope to possibly congratulate you face to face. Thank you again, it is people like you that make our Organization so special.
Yours sincerely,
Mimmo Merola
President CIF International
Dreams of a voice saying “tutti a tavola a mangiare...” were in my head as I waited for the date to leave USA for my CIF International exchange in Italy last September.

This is what Lidia Bastianich, an Italian chef in America, always says to close her cooking show. I love cooking so I watch her program often. And being a food and cooking enthusiast, one of the things I most looked forward to with this trip was hearing my host families welcoming me to their dinner tables for home cooked meals!

But this was not all I was looking forward to; I eagerly awaited the opportunity to meet the CIF family, fellow participants from other countries and professionals in my field. As a communications consultant, I was a “guinea pig” this year for CIF. Normally only accepting professionals in social services, I was an experiment to assess if the program could host professionals from other industries.

It was an experiment I gladly volunteered for. I had proactively contacted the CIF US office to inquire if they would consider someone who did not work in social services. The president graciously said yes, and facilitated my inquiry to the countries on my application of which Italy was my number one choice.

After hearing from Mimmo Merola, the Italy CIF president, that they would accept me - I was ecstatic. Not only because of the opportunity to participate in such a program but also because my grandparents on my father’s side are from Italy so I have ties to the country.

I really enjoyed my experience and felt the program was well tailored by the CIF Italia members to meet my vocational needs. Overall, an experience such as this would prove beneficial to anyone albeit their profession. The friendship and fellowship one feels is a heartwarming and life lasting experience. During the program, I was able to meet professionals in my field including meeting a newspaper journalist in Santa Maria and an executive from a special event planning agency in Rome. We discussed several issues and topics that interested me making the meetings very worthwhile.

One of the most exciting experiences I had was witnessing and participating in a march by the media to the Piazza del Popolo protesting against the policies and practices of the prime minister as it relates to the world of journalism. The protest was reported in the news globally and my family in the US saw the television coverage. When I told them I was a part of it they were surprised that I was able to partake in a political activity like that. Thank you to my host in Rome, Maria Lorenzoni Stefani, for taking me to the protest.

I am so glad I participated in this wonderful program and became acquainted with CIF. It has offered me the chance to make friendships with people across the world and led me to some new visions of how I may be able to pursue work internationally in my profession.

And now when I watch Lidia’s show from my home in the US, I get a warm feeling every time as I am reminded of my experience in Italy with CIF.

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Japan and Spain Collaborate to Create a New Type of CIF Programme

Yoshio Koike, CIP Cleveland, 1964 and former secretary of CIF Japan

“As the case was always so in general, there was no exception for social work education in Spain. In this sense, those who initially engaged in this work and further developed it were Catholic Church sisters …”; a lecture went on last October at Showa Women’s University in Tokyo. It was delivered by Professor Tomasa Báñez Tello of the Social Welfare Department, Zaragoza University in Spain. Professor Tello is the contact person for the coming CIF branch in Spain.

An idea underneath the ground for a long time came into reality after all. Professor Tello had explored possibility for delivering a speech on social work education in Spain, while touring throughout Japan. Plans were made due to tedious efforts between the professor and Mr. Takeuchi, president of CIF Japan. CIF Japan’s board members were amazed at her
Traveling for professional or personal reasons has always given me the chance to live interesting and grateful experiences and my journey to Japan was not an exception. Having taken part twice in the international exchange programme for social workers run by CIF, I did not hesitate to contact CIF Japan members when I decided to visit their country. The professional and social programme they arranged gave me a great opportunity to combine my personal and professional interests: traveling and meeting people from a different cultural background and exchanging ideas and experiences related to social work. So, I would like to thank CIF Japan members, especially Kazutoshi Takeuchi, CIF Japan president, for their hospitality and their interest in exchanging personal and professional experiences with me.

The professional part of my visit to Japan gave me an insight into Japanese social policy, social services for different target groups of clients, social work and social work training. By visiting Shisei Gakuen Children’s Home in Tokyo, Karasidane Center in Kyoto and the Department of Social Work at Showa Women’s University in Tokyo I had the opportunity to discover how social services are run and how social workers carry out their professional activities in Japan. Although the aim of this paper is not to analyse in depth the Japanese social policy and social service situation, I would like to share with the readers some of my impressions by comparing the Japanese and the Spanish situation.

Although Spanish and Japanese social and cultural backgrounds are so different at first glance, I was surprised by some similarities I found in the situation of the social work profession in both countries. The first shared feature could be the youth of the profession due to the political and social context. In the case of Japan, the country has been developing social services as part of its modernization process for almost one hundred years, but it was the Certified Social Workers and Certified Care Workers Act in 1987 which led to the birth of social work as a socially recognised profession. Although some scholars talk about a first social work movement in the 1920s, the social work profession as it is defined in western countries would not develop until the American General Headquarters promoted social work as a part of the democratization of Japan.

The official recognition of the social work profession has to be explained in the framework of the development of social services for elderly and disabled people as a consequence of the social and demographic changes occurring in the country in the last two decades: the increase of the elderly and of women who decided to have a professional life instead of taking care...
of their dependent relatives. Compared to western social protection systems, Japanese personal social services and child protection services are weaker and less developed due to the fact that family values are still very important in Japan. So family and within them women are supposed to look after dependents: children, elderly and disabled people, while the government understands personal social services as support to the families.

I was amused by the Japanese bureaucrat life-employment system and its worrying effects on the social work profession. Since Certified Social Workers and Certified Care Workers Act exists, the way to get the certificate is to pass an examination held by the government to test theoretical knowledge, but not practical abilities. So, not only university educated social workers, but bureaucrats who have more than five years experience in social services can pass the examination and get the certificate. This situation can risk the quality of the carrying out of the profession and service provision as a consequence of having certified social workers without any kind of academic training.

Although it is not possible to be employed as a social worker without the university diploma, the bureaucratisation can also be a risk for the profession in Spain due to the fact that Spanish personal social services are a very welfare-benefits centered system with the risk of losing the educational and therapeutic role of social work.

After visiting Japan, I am aware of the cultural and social diversity of the country and also of the contrasts and contradictions. I hope Japanese social services and social work will improve in the future in order to be able to fulfill peoples’ needs in a social- and gender-equal way. Finally, I hope my positive professional and personal experience will encourage CIF Japan members to start in their country an international exchange programme for social workers to give others the chance to exchange their personal and professional experiences as I did.

C.I.F. World News

COUNCIL OF INTERNATIONAL FELLOWSHIP

CIF the Netherlands Launches Web Site

www.cif-netherlands.org

CIF the Netherlands is very proud to let you all know that we have finally been able to make our own Web site. We were always concerned that we were not able to handle and maintain such a site. But we also realized that, if we wanted to continue with our CIF work in this time and age, we needed to have a Web site. Thus, we 'jumped'! We agreed to invest in a professional person to design the Web site as we wanted a good site. He will be helping us further along as we all still are learning how to deal with this tool.

Now it is there, we are very happy with the result and we hope that you all will have a look and that you will let your friends and colleagues know about it. Because the goal is not to have a Web site, but to have as many people as possible - in the field of Human Services, in the Netherlands and elsewhere in the world - visiting our site and getting interested in what CIF has to offer.

Check the site regularly, as we also plan to bring you news from our Exchange Program and our activities on a regular basis.

Having the Web site also means that we have changed our e-mail address. From now on you can reach us through: info@cif-netherlands.nl

Welcome to the Web site of CIF the Netherlands!
We are so sorry to have to announce the death of Manfred Zielinski from Oberlahnstein (Germany), one of the very first members of CIF. He passed away in his 76th year of life on Monday, December 21st 2009 after years of suffering mainly from the bad consequences of a hospital infection. He was buried on December 28th 2009 in his home parish. Among the more than a hundred participants in his funeral ceremony were also Jürgen Kalcher and Maria Hierlinger-Gudat representing CIF Germany and CIF International. A wreath from CIF Germany was added to the floral decoration.

Being a CIF member since it was founded in fall 1960, when he had just returned from the Cleveland Program, Manfred gave a lot of input into our association. As was mentioned on behalf of his funeral, and as all those who knew him will probably agree, his most outstanding characteristic was the ability to bring people together. His humour was intoxicating, his art and enthusiasm of singing was sweeping. He was able to put a whole bunch of international people into good humour, beyond all boundaries of language or culture; he was able to break the ice. This has been a very valuable contribution to an international association like CIF aiming at intercultural understanding.

In addition, Manfred was also engaged as a board member of CIF Germany. 1966 he was elected the first president of CIF Germany and was re-elected in 1968. Even after 1971 when he was released as president, Manfred continued to be an extremely active member, nationally as well as internationally. He also was a board member of CIF Germany from 1974 - 1978 and a Member at Large of the CIF Executive Committee. Many of us do remember Manfred as a most competent organizer of the auctions, highlights of all international CIF conferences. For the obligate social programs Manfred was often the driving force and “spark-plug.”

Manfred was born on April 8th 1933 at Oberlahnstein, a little town near Koblenz at the river Rhine. He grew up as a child of this lovely landscape, characterized by growing wine, by the many castles and by its ingenuous people, who love to laugh and sing and celebrate the “Karneval,” so typical for this part of Germany. So Manfred, along with his wife Ingrid and son Thorsten, used to participate very actively in carnival activities and he even became “Karnevalsprinz” (1969). Manfred joined a lot of other clubs and associations like the local sports club: “Turngemeinde Oberlahnstein,” also the “Carneval Comité Oberlahnstein,” founder member of another carnival association “Närrische Turmgarde,” and singing with the “Männergesangverein.” Manfred also was a member of a regional political group “Freie Bürgerliste Lahnstein” and as part of it a member of different city committees. In addition he supported actively the partnership initiatives with the UK (Kettering-Lahnstein) and France (Vence-Lahnstein). He was an active member of the Protestant Church and a member of its parish council for several years, and last but not least he was president of the “Rassegeflügelzuchtverein” (Poultry Farming Association) Koblenz.

After his graduation from school Manfred Zielinski studied in Dortmund to become a social worker and worked as a youth worker for the Youth Welfare Office in Rüdesheim, another town at the river Rhine and famous for its white wine. In 1959 he applied for the CIP Program, was at that time interviewed by Henry Ollendorff and accepted for the program in 1960. So, I met Manfred for the first time on a preparatory meeting at Bad Godesberg and then on the “MS. Masdam,” which brought our group in ten days from Rotterdam to New York. The German, Dutch and French participants melted together during the voyage becoming a real group, again due to activities on board influenced greatly by Manfred’s enterprising spirit. From New York we travelled by train to Cleveland, Ohio and met there our first host families.

Together with two other members of the 1960 international group (Otto Reindl, Austria and Seppo Randel, Finland) Manfred and I had our field assignment with the same agency: The Judge Baker Child Guidance Agency (Boston). We worked for eight weeks as cabin counselors in “Camp Wediko” a therapeutic summer camp for emotionally disturbed boys aged nine to 14. This was a wonderful opportunity to become close friends with Manfred and learn about his active and caring personality under the conditions of camp life with difficult youth, mostly children from underprivileged families. And we stayed connected for almost 50 years until Manfred’s early death. He left us all, left CIF, too soon; I personally lost a wonderful friend. May he rest in peace!
Words from a Host Mother

The CIF India programme 2009 was a unique learning experience. I was host mother for the first time and it made me nervous. A certain Claudia from Germany was to be my guest for two weeks. Would she find it difficult to adjust to my schedule which, frankly speaking, I had none, because of my freelance status that actually meant being on the job 24 x 7. Would she be okay with my odd hours? Would she enjoy her stay? Would I represent Indians...India...in a good light? Would she like my house, my food...me? A thousand questions swarmed through my mind while I waited anxiously for Claudia.

Finally she arrived. It was 17th November, a Tuesday, the vegetarian day in our household. Claudia had expressed her preference for vegetarian food in one of her e-mails, so that was a relief. There was rice, dal and a simple cauliflower sabji. Claudia cleaned off her plate gracefully assuring me of passing the first day's test successfully! After lunch she went to visit Prince Charles' Museum while I stayed back to work on an assignment. At six in the evening, I got her call. 'What time do you have dinner?' This was yet another of my worries. We usually dine very late while Europeans are used to early dinners! When I heard that she wanted to visit some more places, I graciously put her at ease. 'No hurry, come when you are through'.

We had dinner at eight thirty that evening--- early for us, late by Claudia's standards. She didn't seem to mind though, and relished every item I served. I wondered whether she was being extra polite or was blessed with an extraordinary appetite! I later found out that CIF program participants are unusually good at adjusting to diverse cultures. They dislike nothing, except perhaps over attention. We Indians have the habit of babysitting our guests which no doubt pleases our fellow Indians but can make foreign guests uncomfortable. These self-reliant individuals prefer to explore and learn by themselves and ask for help when needed rather than being fed with constant assistance.

Anyway, after chatting for a while, it was time for her to sleep. But, I was yet to finish that job and it had to be delivered by morning, which meant working late through the night. Problem! my computer was in the bedroom, which was bound to disturb Claudia. When I told her this apologetically, she laughed it off, 'I have my nightcaps and ear plugs, so you can work as long as you wish without disturbing me!' What a relief! I learned a lesson that day. Carry nightcaps and ear plugs while traveling and no one will disturb you!!

I also gathered some amazing aspects of India from Claudia. Like our culture of seeking directions from strangers. "In Germany, it's unthinkable to ask an unknown German on the street for directions. He simply wouldn't respond. We are supposed to manage with road maps," Claudia told me. Well, here we don't have handy road maps, so maybe we make up with human road guides! The next thing that impressed her was the passion with which various NGOs worked here. They toiled undauntedly with limited resources, poor infrastructure, inadequate government support and many other obstacles. She was also fascinated by the peaceful co-existence of different religions and communities. Yes, here you would find different communities enthusiastically celebrating their respective festivals. You would see Hindus chanting mantras in their temples, Muslims praying namaz in their mosques, Buddhists following their own scriptures and Christians attending mass in churches. I realized through her how tolerant we really were in our daily lives! If only people with vested interests stopped igniting enmity and hatred among the public! Claudia's last amazing discovery was that most Indians were multi-lingual. It suddenly struck me too! She's right! Without any extra effort, I know Bengali (my mother tongue), Hindi (language of the country) and English (link language), not to mention a handful of words in half a dozen other languages! And oh, I also know Sanskrit (our source language). Wow! Claudia made me feel quite a genius!

Claudia was equally vocal about what she did not like, "Why should one single passenger ride a car wasting fuel and road space besides polluting the environment? Why do you need a car at all, other than as a status symbol? Why not go for bicycles? They don't cause pollution, take less space and offer good physical exercise?" Very true, especially for a developing country like ours, but is our environment minister listening?

Over the days, she learned about our diverse religions and cultures, and I learned about the Berlin Wall and the situation after it was broken down. Every country has its own problems, tragedies and glories. We shared ours with each other to the best of our knowledge. Those interactions opened my mind in so many ways. Now, I am no longer nervous to be host mother. Like the saying goes, a child gives birth to a mother!

Claudia's observations inspired me to plan a game for the delegates when they came over for dinner to my place. It's like 'passing the parcel', only here it was passing the question! It was amusing to hear their frank, honest, at times tongue in cheek responses. My favourite was Susana's (Austria) comment on 'a unique feature of India', "So many times I felt frustrated that nothing was going to work but eventually, somehow, things worked out fine!" They were a fabulous group and I cherish the experience. Thank you, CIF, for giving me the opportunity to work, learn, widen my horizon and reinvent myself!
## CIF/CIPUSA - International Exchange Programs 2010

### Program Dates/Details (1)

<table>
<thead>
<tr>
<th>Country</th>
<th>Duration</th>
<th>Dates</th>
<th>Deadline (2)</th>
<th>Language</th>
<th>Registration Fee (3)</th>
<th>Support by (4)</th>
<th>No. of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aotearoa/New Zealand</td>
<td>4 weeks</td>
<td>Oct 9th – Nov 6th</td>
<td>March 31st</td>
<td>English</td>
<td>$ 500 NZ</td>
<td>Dom. travel</td>
<td>4 to 6</td>
</tr>
<tr>
<td>Australia</td>
<td>4 weeks</td>
<td>Oct 7th – Nov 4th</td>
<td>March 31st</td>
<td>English</td>
<td>AUS 400</td>
<td>Dom. travel</td>
<td>4 to 6</td>
</tr>
<tr>
<td>Argentina</td>
<td>3 weeks</td>
<td>Sep 23rd – Oct 16th</td>
<td>March 31st</td>
<td>Spanish</td>
<td>400 €</td>
<td>Dom. travel</td>
<td>4</td>
</tr>
<tr>
<td>Austria</td>
<td>3 weeks</td>
<td>Apr 9th – May 2nd</td>
<td>Dec 1st</td>
<td>English</td>
<td>No fee</td>
<td>Dom. travel</td>
<td>4 to 6</td>
</tr>
<tr>
<td>France</td>
<td>5.5 weeks</td>
<td>May 30th – July 8th</td>
<td>Dec 1st</td>
<td>French</td>
<td>No fee (5)</td>
<td>Dom. travel + allowance</td>
<td>3 to 10</td>
</tr>
<tr>
<td>Finland</td>
<td>4 weeks</td>
<td>Apr 23rd – May 22nd</td>
<td>Dec 1st</td>
<td>English</td>
<td>No fee</td>
<td>Dom. travel</td>
<td>7 to 8</td>
</tr>
<tr>
<td>Germany</td>
<td>3 weeks</td>
<td>Feb 13th – March 7th</td>
<td>Sept 1st</td>
<td>English, German if possible</td>
<td>350 €</td>
<td>Dom. travel</td>
<td>4</td>
</tr>
<tr>
<td>Greece</td>
<td>4 weeks</td>
<td>May 3rd – May 28th</td>
<td>Dec 1st</td>
<td>English, Greek if possible</td>
<td>400 €</td>
<td>Dom. travel</td>
<td>5</td>
</tr>
<tr>
<td>India</td>
<td>5 weeks</td>
<td>Nov-Dec</td>
<td>July 1st</td>
<td>English</td>
<td>450 €</td>
<td>Dom. travel</td>
<td>7 to 12</td>
</tr>
<tr>
<td>Israel</td>
<td>3 weeks</td>
<td>April 7th – April 28th</td>
<td>Dec 1st</td>
<td>English</td>
<td>350 €</td>
<td>Dom. travel</td>
<td>2</td>
</tr>
<tr>
<td>Italy + Slovenia</td>
<td>3 weeks + 1 week</td>
<td>Sep 17th – Oct 17th</td>
<td>March 1st 2010</td>
<td>English, Italian if possible</td>
<td>200 € (Italy) 100 € (Slovenia)</td>
<td>Dom. travel excl. Italy to Slovenia</td>
<td>4</td>
</tr>
<tr>
<td>Lithuania, Latvia, Estonia</td>
<td>4 weeks</td>
<td>May 3rd – May 20th</td>
<td>Dec 1st</td>
<td>English and/or Russian</td>
<td>270 €</td>
<td>-</td>
<td>3 - 5</td>
</tr>
<tr>
<td>Netherlands</td>
<td>10 days</td>
<td>May</td>
<td>Dec 1st</td>
<td>English</td>
<td>200 €</td>
<td>-</td>
<td>4</td>
</tr>
<tr>
<td>Norway</td>
<td>4 weeks</td>
<td>April-May</td>
<td>Dec 1st</td>
<td>English</td>
<td>No fee</td>
<td>Dom. travel</td>
<td>7 to 9(7)</td>
</tr>
<tr>
<td>Scotland (UK)</td>
<td>5 weeks</td>
<td>May 2nd – June 5th</td>
<td>Dec 1st</td>
<td>English</td>
<td>300 €</td>
<td>Partial Dom. travel</td>
<td>4 to 6</td>
</tr>
<tr>
<td>Sweden</td>
<td>5 weeks</td>
<td>April 9th – May 10th</td>
<td>Dec 1st</td>
<td>English</td>
<td>No fee</td>
<td>Dom. travel</td>
<td>6 to 8</td>
</tr>
<tr>
<td>Switzerland</td>
<td>4 weeks</td>
<td>May 15th – June 12th</td>
<td>Dec 1st</td>
<td>English, German</td>
<td>SFR 200</td>
<td>Dom. travel</td>
<td>4</td>
</tr>
<tr>
<td>Tanzania</td>
<td>4 weeks</td>
<td>May 24th – June 18th</td>
<td>March 31st</td>
<td>English or Swahili</td>
<td>US$ 500</td>
<td>Partial Dom. travel</td>
<td>6 to 8</td>
</tr>
<tr>
<td>Turkey</td>
<td>4 weeks</td>
<td>May 3rd – May 29th</td>
<td>Dec 1st</td>
<td>English</td>
<td>400 €</td>
<td>Dom. travel</td>
<td>4 to 6</td>
</tr>
<tr>
<td>USA</td>
<td>3 weeks up to 18 months is optional</td>
<td>Aug – Dec or January-May</td>
<td>Dec 1st 2009</td>
<td>English</td>
<td>US$ 800 – US$ 1250</td>
<td>Local Travel</td>
<td>Open</td>
</tr>
</tbody>
</table>

Applications for all programs - except India and USA - are no more applicable in 2010.

Exchange Programs in 2011 will be published in September 2010.

1. Dates/Details are subject to change from year to year.
2. Deadline is for applications from people living in countries without a national branch. In country with national branch the deadline may be earlier.
3. In addition to the registration fees, application fees can be charged by country with national branch that sends the application to an exchange program.
4. All exchange programs provide participants with housing – usually host families living - during the program.
5. The fee for participants with no support from the French embassy is 1,950 €.
6. The program dates are due to "Hamburg Symposium 50 Years of Intercultural Exchange" in August 2010.
7. Only applicants from countries with a branch or organization are accepted.
DIRECTORY OF NATIONAL BRANCHES

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A great Swedish CIF-veteran is dead

With deepest sadness we want to share with you that Carl-Axel Valén (Chicago 1963) has left us. On his 82 birthday which was March 26, some of his CIF-friends and others where present. Even though he suffered from his stroke some months ago he was still planning for the 11th midsummer celebration for us elderly CIF:ers at his beautiful summerhouse on the Island of Gotland. Four days later he passed away calmly and peacefully.

It is not easy to name all that C-A gave to CIF and CIF. As chairman of CIF-Sweden he, with his professional talents, carried out the CIF-International Conference in Sigtuna 1971. He was also the President of CIF International Executive Comité during 1971-1975.

Also during the last years he was involved with CIF-matters. In a generous way he opened his home in Stockholm for different CIF-gatherings as well as his wonderful summer-estate. The evaluation of the Swedish CIF-Exchange program also took part here a few times.

To underline C-A:s strong international engagement one should mention the years in the 60:es when he worked as Secretary General of the WAY-organization (World Assembly of Youth).

We Swedes are missing not only an active CIF-member but also a very good and old friend.

C-A and I have known each other since the early 50:es when we both entered the School of Social Work. I am grateful for all the times we have had together. Our long friendship has ended in a deep sorrow and I feel alone. My personal thoughts goes also to his beloved Åsa.

CIF-Sweden
Harry L Andersson (Twin Cities 1963)

CALL FOR ABSTRACTS for WORKSHOPS

Deadline for Abstract Submission: Date: January 2011

Guidelines:

- Abstracts must be written in English
- Type the abstracts in small letters (Times 12)
- Abstracts must be submitted as MS Word (.doc) file
- Maximum number of words used: 250 words
- Type the title of the abstract in CAPITAL BOLD LETTERS
- Write the name/s of author/s with initials preceding the last name, institution/s, city and country
- Underline the name of the presenting author only.
- Use double-space between the heading and the text of the abstract
- Type the text in single-spaces

- Avoid the use of graphs and pictures
- Specify your preference for ORAL or POSTER presentation
- Any abstracts received after the deadline will not be published

Method of Submission:
Forward your abstract by e-mail as an MS Word attachment to the Conference Secretariat: kdg@cytanet.com.cy. Following the review of abstracts, submitting authors will be notified of the acceptance of their papers by date.
CIF- INTERNATIONAL and CIF-CYPRUS are happy to invite you to attend the 29TH INTERNATIONAL CIF CONFERENCE

"GLOBAL SOCIETIES OF INCLUSION OR EXCLUSION?"

Sunhall Hotel, Larnaca, 4-8 July, 2011

Conference program will include Plenary Sessions, Parallel Sessions, Keynote Speakers, parallel workshops and agency visits. The actual conference program will be from 5/07 afternoon till 8/07 with the closing and Gala Dinner Dance. From Saturday, 9/07/2011 post tours will begin and will last for 4-5 days. Details will be sent out to you shortly.

CALL FOR PAPERS
Details on PRELIMINARY REGISTRATION and how to submit abstracts will be found soon on
- www.cifinternational.org
and on
info@rainbow.com.cy

Abstracts may be for oral or poster presentations for the workshops and can reflect both research and clinical experience. Themes of the workshops will include:
- Health and Inequality-disability
- Families at Risk
- Welfare (Policy and Implementation)
- Multidisciplinary Education
- Children at Risk
- Migration
- Gender Issues
- Role of Non Governmental Organizations and Civil Society (CSO)
- Aging Polulation and Welfare

Conference Venue

picturesque seaside city of Larnaca is situated on the east coast, it is next to the International airport and it is one of the most upgrown cities of the island. Due to its location, just 30 minutes drive from the capital, Nicosia, it attracts a lot of tourists and business persons coming only for short stay in Cyprus for their business. It is known for its healthy climate and the hospitality of its inhabitants. The city has significant historical, religious and cultural sites. Sun Hall hotel is of the oldest built hotels in the city of Larnaca. It is now going to be fully renovated thus we will be one of the first to be housed in it after its renovation. It is located in the heart of Larnaca, next to the marina, next to the museum, next to a huge municipal square with a huge blue water sea all along its front. It is surrounded by typical Greek food taverns, modern dinners, fun clubs, promenades, and the shopping center is only walking distance from it.
“Many Thanks,” from Martha Ollendorff

As your greeting cards and e-mails were read to Martha Ollendorff celebrating her 100th birthday in November, she was all smiles remembering you and your countries all over the world. We made a display of the cards. Her eyesight is very poor, but she could see them! Our family gathered on her birthday weekend from California, Texas and Missouri. We enjoyed meals, a birthday party with cake, music, friends and flowers, conversations of past events and future plans, looked through photo albums. Anita Gerdes composed and read a lovely tribute to Martha. We listened to opera together as well as to the wonderful audio greeting from CIF International. Mimmo Merola, Edna Bar-On and the EC members created a very special audio and visual birthday greeting for Martha (printed below). As we all listened to this very touching tribute together without a dry eye, Martha said, “Thank you, well done!”

We’re on the Web! www.cifinternational.com

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